

## **Guarantee**

1. This guarantee is in respect of a re-serviced transmission. In the case of a customer's own transmission being repaired (as distinct from being completely re-serviced) only the parts renewed are subject to guarantee. i.e. if you are not charged the full current re-servicing price the remainder of the unit is not subject to guarantee.
2. The transmission is sold with a 12 month (see Section 8) guarantee provided you purchase a torque converter.
3. Trade Customers are advised to inform their customers of the guarantee period and conditions herein.
4. The transmission is not suitable for use unless correctly fitted to the engine and the vehicle in the manner and with the fittings and equipment recommended by the vehicle makers.
5. The transmission is not suitable for use if fitted or connected to or working with defective parts of a vehicle or fitted to a vehicle model for which it was not specifically designed.
6. The transmission is not suitable for use in any rally, road race, grass or track event.
7. The transmission is not suitable for use unless it is kept properly lubricated in the manner and with a lubricant approved by the vehicle makers.
8. WE GUARANTEE the transmission for 12 months (36,000 miles (whichever the sooner) if transmission fitted in our own workshop or 12 months 18,000 miles (whichever the sooner) if loose unit is supplied, from the date of invoice provided:
  - a) the transmission is not damaged in any accident.
  - b) The transmission is used only in a normal and suitable manner and
  - c) We are notified immediately of any defect and intention to claim under this guarantee and
  - d) The transmission has not been wholly or partly dismantled
  - e) As soon as practicable after such notification the transmission is returned to us and
  - f) If required, the vehicle is delivered to us for our inspection.
9. When a valid claim is made, we will at our option, repair the defective transmission or exchange it or refund the price. If there is a dispute to the cause of the fault, we may, charge the full price of a replacement transmission until such time as the faulty unit has been examined; if we are at fault the price will then be refunded.
10. If we repair or exchange the transmission the original guarantee period is not extended.

11. In the event of any possible claim where the transmission has not been fitted by us, proof of mileage MUST be provided

### **Instructions to customer fitting the gearbox**

We recommend you always change your converter when fitting a replacement transmission. No warranty is given on a transmission fitted without a remanufactured torque converter.

Depending on the vehicle model a glycol check on the old transmission fluid may be required as some vehicles are prone to cooler failure which contaminates the fluid & causes transmission failure.

It is **critical** on a modern electronically controlled transmission that any fault codes are cleared & transmission adaptations re-set. It should be checked that the latest & correct software is installed in the transmission ecu. In some instances the mass air flow meter may need to be replaced.

Extreme care must be exercised in order not to damage front pump oil seal. On hydraulic only gearboxes the kickdown cable/electrical solenoids/vacuum modulators and throttle adjustments must be carried out as specified by the makers of the vehicle (i.e., in conjunction with tachometer and pressure gauge).

It is critical the correct type of fluid is used. The correct method of checking fluid level is very important. In your own interest the Flex/Drive plate and the bush for the torque converter boss should be examined and replaced if necessary.

Correct manual linkage alignment is very important. Aligning tools must be used where applicable.

Engine condition/performance must be restored to specification for the transmission to operate normally. Where oil coolers are fitted the oil cooler and pipes must be flushed out properly, not just blown through. If a transmission has suffered major mechanical failure the cooler will need to be replaced.